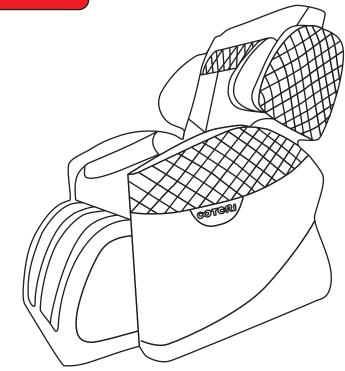


# MASSAGE CHAIR

**USER MANUAL** 

MODEL: OOTORI-RM503





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Thanks for choosing OOTORI massage chair. This operating manual contains important information about how to use the chair safely and correctly. Be sure that you have read all safety instructions thoroughly before using your chair. Keep this manual nearby so that you can refer to it any time.

#### IF YOU HAVE ANY PROBLEM PLEASE FEEL FREE TO CONTACT US

E-Mail: service@ootorichair.com Website: www.ootorimassagechairs.com (Scan the barcode to visit our official website)



# SAFETY INSTRUCTIONS

#### CAUTION

- 1. Persons with any of the conditions listed below are not suitable to use the chair :
- Osteoporosis patient.
- People with heart disease including embedded pacemaker or other medical electronic device inside the body.
- For pregnant women or people with health issues, please consult doctor before use.
- Patient with a high fever forbid to use this machine.
- Perceptual disabilities patients forbid to use this machine.
- Kids and the drunk people are not allowed to use this machine.
- Don't use the chair when your body is wet.
- 2. This unit should not be used by children.
- 3. Do not insert your hands, fingers, feet or head into the spaces following spaces:
- Between the backrest and seat or armrest;
- Between the leg rest and seat or armrest;
- Between the seat and armrest;
- Between the back cover and leg cover;
- Back of the legrest.
- 4. Do not use the unit against bare skin. While thin clothing may increase effectiveness, exposing the skin directly to the massager may irritate the skin. Do not use the unit while wearing anything hard on your head like a hair accessory, etc.
- 5. Do not use excessively strong massage action on the back of the neck.
- 6. Do not stretch the back muscles for more than approximately 16 minutes at a time. To avoid overstretching the muscles which may result in discomfort, do not use the unit for more than 5 minutes when first using it. You can gradually increase the duration and strength of the massage as you become used to it.
- 7. Stop using the unit immediately should you experience any discomfort and consult the physician.
- 8. Do not go to sleep while using the unit. Do not use the unit after drinking alcohol.
- 9. When the seat back is in a reclined position, do not sit on it or sit with your legs resting on the headrest.
- 10. Be sure to start on the gentle massage program if using the massager for the first time.

- 11. If the massager functions abnormally, immediately turn off the power and have the massager checked by an authorized service center.
- 12. Make sure there are no obstacles behind the chair before reclining it. If the back hits a wall or pillar, the chair may malfunction. Be sure to have ample space behind the chair.
- 13. Recline the chair slowly in order to avoid contact with an obstacle.
- 14. After each massage, turn the power switch to the OFF position.
- 15 Do not use any accessories other than those recommended by the manufacturer.
- If you find any rips or tears in the fabric of the massage chair contact the service department and stop using the chair immediately.
- 17. Make sure there are no children, pets or other obstacles behind or underneath the massage chair.
- DO NOT attempt to stand or sit on the backrest, armrest or footrest in order to prevent accident, injury or damage to the chair.
- 19. Do not stand, jump on, or place objects on the seat until the air is completely extracted for the air massage.
- 20. Store the attachment screws out of reach of children. Accidental ingestion may occur.

#### DANGER - To reduce the risk of electric shock:

Always unplug this unit from the electrical outlet immediately after using. Always unplug this unit from the electrical outlet immediately before cleaning.

(!) WARNING – To reduce the risk of burns, fire, electric shock, or injury to persons:

- 1. Fully insert the power plug to reduce the risk of short-circuit and fire.
- 2. The unit should never be left unattended when plugged in. Always unplug the unit when not in use.
- 3. Never operate the unit if it has a damaged power cord or plug. Return the unit to the authorized service center if it is not working properly.
- Always use sockets and wiring devices at the correct rated value. Use at the specified power supply 120V, AC.
- 5. Do not insert or unplug the power plug with wet hands. Doing so may cause electric shock.
- 6. Do not attempt to open or disassemble any part of the unit. Any repair service should only be performed by an authorized service center.
- 7. Never use the unit against wet skin to avoid electricity leakage or electric shock.

8 Do not use the unit on top of heating appliances, such as electric carpets, etc. Do not operate the unit under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.

#### **GROUNDING INSTRUCTIONS**

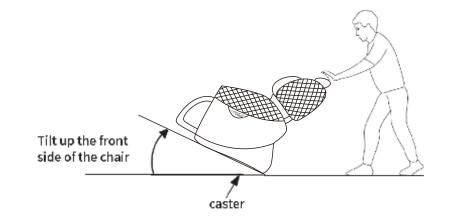
- \* This product must be grounded.
- \* This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

# 

- \* Improper grounding may lead to electric shock. Check with an authorized service center if you are in doubt as to whether the unit is properly grounded. In case the supplied plug does not match the outlet, do not attempt to modify the plug. Please contact a qualified electrician to have a proper outlet installed.
- \* This unit has a grounding plug. Make sure that the unit is connected to a power to a power outlet with the same configuration as the plug. Do not use an adaptor with this unit.

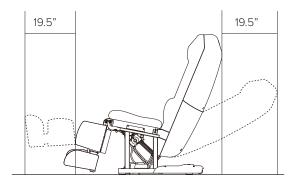
#### MOVING THE CHAIR

As the following illustration, push the back rest downwards and tilt chair on to its wheels at 45° angle. Slowly push and maneuver the massage chair to desired location. Lower massage chair slowly and smoothly until it is fully flat on the ground.

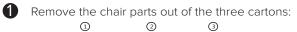


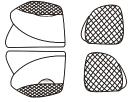


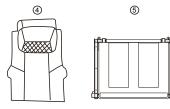
With the backrest reclined backward, the footrest goes up. To avoid collision with any surrounding objects, a clearance of at least 11.81" at the front and at least 19.5" at the back should be reserved around the unit.

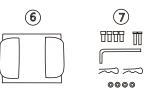


# **ASSEMBLY**





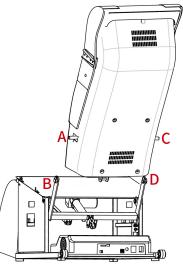




- 1. Armrest
- 2. Shouder Unit
- 3. Backrest
- 4. Chair Pad
- 5. Main Unit
- 6. Seat Cushion
- 7. Tools:
- 4 x Screw
- 2 x Flat head driver
- 2 x Allen driver
- 4 x Flat gasket

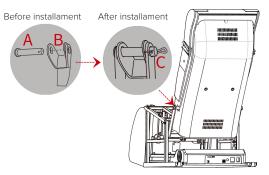


Place the backrest over the main unit. Securely lock the flat head bolts (A and C) into both sides (B and D) of the main unit.

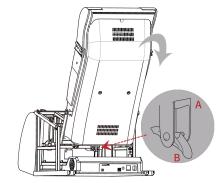




3 Connect the rod flat head rivet (A) with the U stay fork (B), and secure them with a slit pin (C).

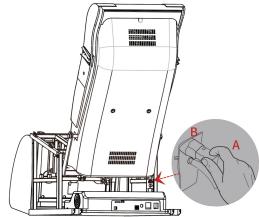


Press down the backrest of the main unit , A and B will be locked when a 4 reminding sound "Ka" is heard

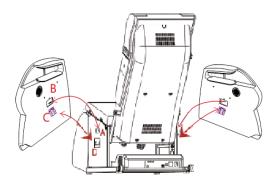




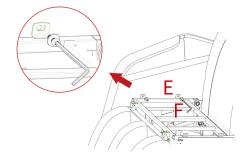
**(**) Connect the wires on bottom of chair: Connect the jack cable from main unit (A) with the female cable from backrest (B), firmly insert the air plug of main unit into the air pipe of armrest.

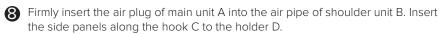


Firmly insert the air plug of main unit A into the air pipe of armrest B. Insert the side panels along the hook C to the holder D.



Move the armrest slowly to adjust the position and make the holes E and F aligned, fasten the armrest with the Allen Driver and screw. Repeat steps 6 and 7 to install other side armrest.

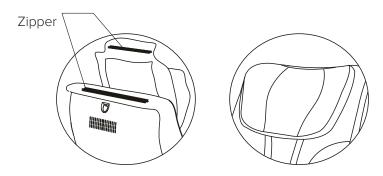






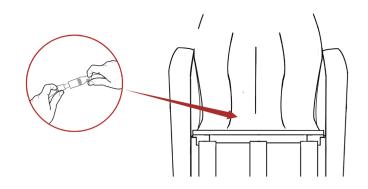


9 Attach the chair pad to the backrest with the zipper and Velcro tapes.



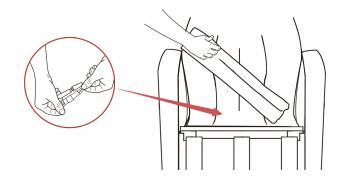


Ocnnect the wires in the back of seat with the wires of the pad

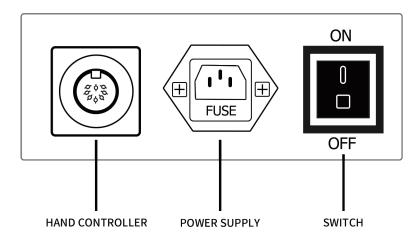




Place the seat onto the seat and attached it with Velcro tapes, and connect Connect the cabel and air plugs of seat with seat cushion.

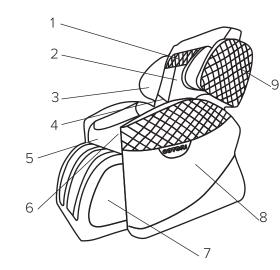


Insert the power plug and the data line of the controller into their outlet. Set the power switch to the "on" position, the power indicator lights up.

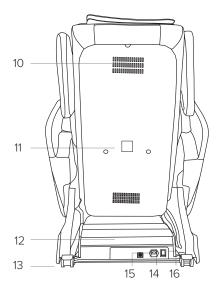


## NAMES AND FUNCTIONS OF PARTS

#### MAIN UNIT

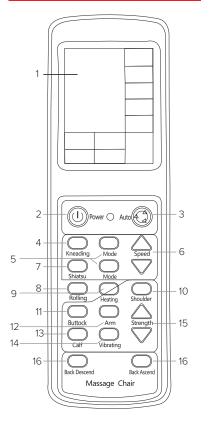


1.Pillow 2.Backpad 3.Forearm Units 4.Heater 5.Seat 6.Seat Vibrator 7.Footrest 8.Armrest 9.Shoulder Units



10.Air Vent
11.Specification Label
12.Power Supply
13.Wheels
14.Power Switch
15.Electrical Fuse
16.Cord Connector

#### REMOTE CONTROLLER



1.TFT Display 2.Power Button

3.Auto

4.Kneading ON/OFF Button

5.Kneading & Shiatsu Mode

6.Kneading & Shiatsu Speed

7.Shiatsu ON/OFF Button

8.Foot ON/OFF Button

9.Heater Button

10.Shoulder Air Pressure ON/OFF Button
11.Hip Air Pressure ON/OFF Button
12.Arm Air Pressure ON/OFF Button
13.Leg Air Pressure ON/OFF Button
14.Seat Vibrator ON/OFF Button
15.Air Strength Adjustment Button
16.Backrest Down/Backrest Up

\*When the chair is turned off, the LCD display of remote controller shows Of.

### BEFORE STARTING USING THE CHAIR

#### 1.CONNECT THE POWER CORD PLUG WITH THE RECEPTACLE.

Check if the power cord, remote controller cord or power plug is damaged and check whether there is any hair or dust on the plug.

#### 2.TURN ON THE POWER SWITCH.

The power switch is located at the lower right side of the base.

Confirm that the switch is in the I (ON) position

#### 3.CHECK THE CONDITION OF THE MASSAGE CHAIR.

• Hold up the back pad and check for any tear in the backrest cloth as well as in any other parts.

Should there be any tear, no matter how small it is, stop using the unit immediately, unplug the power cord and have the unit repaired.

• Check whether the power cord, remote controller cord or any other object is pinched in the main body.

# HOW TO USE THE CHAIR

#### AUTO MASSAGE MODE

- Power: Press Power button to turn on the chair, then it will automatically start to massage.
   In automatic massage modes intensity and strength cannot be adjusted. If you would like to adjust intensity and strength please select a specific area .
   such as: arm , foot, or shoulders.
- One Automatic Modes:

We have one automatic mode: press "AUTO" to start or stop auto mode. Auto massage mode will stop automatically after 15/20/30 minutes.

#### LEG EXTENSION SETTINGS

• Footrest unit will automatically extend to suit taller individuals.

#### CUSTOM MASSAGE MODE

- By selecting a single massage area, auto massage will stop
- You can turn on a single massage area, or multiple areas.
- This allows you to give yourself a complete customizable massage.
- You can also adjust the strength of the air bags and intensity of the rollers.

#### ABOUT THE REMOTE CONTROL

BUTTON	FUNCTION
Kneading	Press the button to turn on or turn off neck massage
Shiatsu	Press the button to turn on or turn off back massage
Kneading Mode	Press the button to turn on or turn off reverse neck rollers direction

SpeedPress the button to adjust the speed of rollers in chosen areaHeatingPress the button to turn on or turn off heaterButtockPress the button to turn on or turn off buttock compression air bags.ShoulderPress the button to turn on or turn off shoulder compression air bags.ArmPress the button to turn on or turn off arm compression air bags.CalfPress the button to turn on or turn off calf compression air bags.VibratingPress the button to turn on or turn off calf compression seat vibrator.StrengthPress the button to adjust the strength of airbags.Back DescendPress and keep holding the button to lower the backrest.	Shiatsu Mode	Press the button to turn on or turn off reverse back rollers direction
ButtockPress the button to turn on or turn off buttock compression air bags.ShoulderPress the button to turn on or turn off shoulder compression air bags.ArmPress the button to turn on or turn off arm compression air bags.CalfPress the button to turn on or turn off calf compression air bags.VibratingPress the button to turn on or turn off calf compression seat vibrator.StrengthPress the button to adjust the strength of airbags.Back DescendPress and keep holding the button to raise the backrest.	Speed	Press the button to adjust the speed of rollers in chosen area
ShoulderPress the button to turn on or turn off shoulder compression air bags.ArmPress the button to turn on or turn off arm compression air bags.CalfPress the button to turn on or turn off calf compression air bags.VibratingPress the button to turn on or turn off calf compression seat vibrator.StrengthPress the button to adjust the strength of airbags.Back DescendPress and keep holding the button to raise the backrest.	Heating	Press the button to turn on or turn off heater
ArmPress the button to turn on or turn off arm compression air bags.CalfPress the button to turn on or turn off calf compression air bags.VibratingPress the button to turn on or turn off calf compression seat vibrator.StrengthPress the button to adjust the strength of airbags.Back DescendPress and keep holding the button to raise the backrest.	Buttock	Press the button to turn on or turn off buttock compression air bags.
CalfPress the button to turn on or turn off calf compression air bags.VibratingPress the button to turn on or turn off calf compression seat vibrator.StrengthPress the button to adjust the strength of airbags.Back DescendPress and keep holding the button to raise the backrest.	Shoulder	Press the button to turn on or turn off shoulder compression air bags.
VibratingPress the button to turn on or turn off calf compression seat vibrator.StrengthPress the button to adjust the strength of airbags.Back DescendPress and keep holding the button to raise the backrest.	Arm	Press the button to turn on or turn off arm compression air bags.
Strength       Press the button to adjust the strength of airbags.         Back Descend       Press and keep holding the button to raise the backrest.	Calf	Press the button to turn on or turn off calf compression air bags.
Back Descend Press and keep holding the button to raise the backrest.	Vibrating	Press the button to turn on or turn off calf compression seat vibrator.
	Strength	Press the button to adjust the strength of airbags.
Back Ascend Press and keep holding the button to lower the backrest.	Back Descend	Press and keep holding the button to raise the backrest.
	Back Ascend	Press and keep holding the button to lower the backrest.

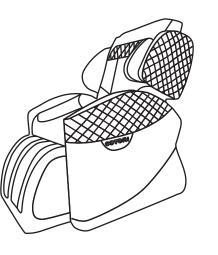
## **SPECIFICATIONS**

MEASUREMENT 40.35" ×24.21" × 18.50" 35.83" × 27.95" × 9.84" 40.16" × 20.86" × 11.02"

RATED POWER 100W RATED VOLTAGE 120V/60HZ

G.W. 83.78 Lbs 32.85 Lbs 34.39 Lbs

N.W. 63.93 Lbs 25.35 Lbs 29.32 Lbs



# TROUBLESHOOTING

#### PROBLEM

not work.

process.

The rollers and the backrest pad make frictional sound. Motor sound is clearly hearable during operation. Loud sound is given when tapping and kneading massage is performed

#### SOLUTION

This is the sound produced by mechanical structure instead of failure of internal components. This may occur during normal operation.

\*The preset auto-timing has been reached.

Massage is suddenly stopped and the massage rollers return to their original position.

\*In order to avoid the massage armchair from causing accident due to overheat, this chair is equipped with overheat reboot protection equipment. If the chair stops and fails to restart as a result of overheat, turn off the main power switch for at least 30 minutes in order to prevent it from suddenly starting after components are cooled down. \*The power button was pressed accidentally. The remote controller does \*Check the power plug and ensure that it is indeed plugged into the socket. \*Check whether the wires on the back of the massage chair are properly connected. \*Confirm the main power switch is turned on. The power cord and plug are Stop using immediately and contact the service excessively hot. centre. The massage stops in the Turn off the main switch on the back of the chair and turn on 5 seconds later. If the same problem

> occurs again, please turn off the main switch, unplug the power cord and contact the customer service.